



IMPORTANT CONTACT INFORMATION

For consumers who wish to file a complaint, they may contact the following offices:

ADVENT HOME CARE

For consumers who wish to file a complaint
1103 Fanshawe Street
Philadelphia PA, 19111
1.866.923.7454

PENNSYLVANIA DIVISION OF HEALTH DIVISION OF HOME HEALTH (DOH)

Handles inquires about Home Care licensure requirements and compliance.
555 Walnut Street, 5th floor
Harrisburg, PA 17101-1919
717.783.1379

PENNSYLVANIA DEPARTMENT OF HEALTH

All home care agencies are licensed by the Department of Health. The department enforces standards and compliance of home care agencies.
Health and Welfare Building
6th Floor West
625 Forster Street
Harrisburg, PA 17120
1.800.254.5164
For reporting a public health emergency call:
1.877.PA.HEALTH (1.877.724.3258)
Department of Health Complaint Hotline: 1-866-826-3644

PHILADELPHIA DEPARTMENT OF PUBLIC HEALTH

To report a health emergency or infectious disease:
1101 Market Street
Philadelphia PA 19107
215.686.5200

Contact these offices for complaints of discrimination:

OFFICE OF EQUAL OPPORTUNITY

801 Market Street, Suite 1000
Philadelphia, PA 19107-3126
1.800.669.4000
267.589.9700
717.783.0296



Info@AdventHomeCareUs.com



www.AdventHomeCareUs.com



1-866-923-7454



1-866-942-6671



BUREAU OF EQUAL OPPORTUNITY HARRISBURG REGIONAL OFFICE

Room 223
Health & Welfare Building
PO Box 2675
1101 S. Front Street, 5th Floor
Harrisburg, Pa 17105
717.783.0296
7.17.783.1130

PENNSYLVANIA HUMAN RELATIONS COMMISSION

333 Market Street, 8th Floor
Harrisburg, PA 17101-2210
717.787.4410
Philadelphia Regional Office
110 North 8th Street, Suite 501
Philadelphia, PA 19107
215.560.2496

FULL LIST OF OMBUDSMAN BY COUNTY IN PENNSYLVANIA

OFFICE OF THE STATE LONG-TERM CARE OMBUDSMAN

Pennsylvania Department of Aging
555 Walnut Street, 5th floor
Harrisburg, PA 17101
717.783.8975

Philadelphia County:

AAA 642 North Broad Street
Philadelphia, PA 19130
215.765.9000

Bucks County:

AAA 30 East Oakland Avenue
Doylestown, PA 18901
215.348.0510

Montgomery County:

Aging & Adult Services Human Services Center
1430 DeKalb Street, P.O. Box 311
Norristown, PA 19404
610.278.3601



Delaware County:

Office of Services for the Aging (COSA)
206 Eddystone Avenue, 2nd Floor
Eddystone, PA 19022
610.490.1300 / 1.800.416.4504

COUNTY OF CHESTER

313 West Market Street
West Chester, PA 19380
610.344.6000

If you or someone you know are a victim of Elder Abuse, please notify Advent Home Care of your complaint and you can also file a complaint by calling the **Department of Aging 24-hour hotline at 1-800-490-8500.**